

Monozukuri, the spirit by which things are made, is a key enabler to YAZAKI's success. We hold each other to high standards, meeting all commitments and requirements to deliver superior products and services, and we follow lean principles to minimize process waste (muda). Every employee at every level is empowered through communication, training, and development, and inspired to work together across all locations and teams. We demonstrate the YAZAKI spirit and commit to:

- > Understand the importance of following process rules to make it right the first time through
 - > *Zero Defect Monozukuri!*
- > Drive continual improvements and deploy lessons learned, while controlling changes
 - > *Change point management!*
- > Prevent what could go wrong and eliminate true root cause when things do go wrong
 - > *Report! Pull the ANDON!*
- > We are many locations, functions, business units, and departments, but we are one YAZAKI. One for all, and all for one!

Monozukuri, el espíritu con el que se hacen las cosas es un factor clave para el éxito de YAZAKI. Nos exigimos unos a otros con altos estándares, cumpliendo con todos los compromisos y requisitos para ofrecer productos y servicios superiores, y seguimos principios lean para minimizar el desperdicio de procesos (muda). Cada empleado a todos los niveles es empoderado a través de la comunicación, la capacitación y el desarrollo, e inspirado para trabajar juntos en todas las localidades y todos los equipos. Demostramos el espíritu YAZAKI y nos comprometemos a:

- > Comprender la importancia de seguir las reglas del proceso para hacerlo bien a la primera.
 - > *¡Monozukuri de cero defectos!*
- > Impulsar mejoras continuas e implementar las lecciones aprendidas, mientras controlamos los cambios
 - > *¡Gestiona los puntos de cambio!*
- > Prevenir lo que podría salir mal y eliminar la verdadera causa raíz cuando las cosas salen mal
 - > *¡Reporta! ¡Jala el ANDON!*
- > Somos muchas localidades, funciones, unidades de negocio y departamentos, pero somos un solo YAZAKI. ¡Uno para todos y todos para uno!

DOCUMENT APPROVAL & HISTORY



DOCUMENT APPROVAL:				
**Each section needs a name; however, the Authored by and Reviewed by names cannot be the same person.				
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VPof Quality	Luis Angulo Rodriguez	Electronic	3.0	1/Dec/2021
*Evidence of authorization is either an electronic approval or a physical signature and stored in a secure location.				
*For ONLY new or content revisions, the revision date is equal to the Authored by date and all Authorization dates are the same or after. Note: See Section 4 Rules in Yx-QM-xx-Y-001 Process Documentation Management Policy for format or grammar change revision date rules.				
Document History: Revision Details			Revision	Date
Initial Release			1.0	30/Jun/2017
YEL and YNCA Quality Policy Collaboration			2.0	15/Nov/2018
Update to appropriately display company name			2.1	18/Sep/2019
Revised the policy after management review with the current CEO to ensure the current needs of YNCA are addressed			3.0	28/Oct/2021